



WHO THIS IS FOR

- ✓ Technical and non-technical trainers interested to take their workshop engagement to the next level!
- ✓ Managers who are required to train their employees.

WHAT YOU WILL GAIN

- ✓ Pick-up engagement techniques to incorporate into your workshop.
- ✓ Use behavioral techniques to achieve level 3 on Kirkpatrick learning effectiveness.
- ✓ Create a safe learning space so learners share their real issues.

INVESTMENT

- Early bird **MYR3,900***
 - Normal **MYR6,000**
- * Early bird pricing ends 15 May 2023

WHEN

Date: **19 – 21 June 2023**
Time: **9am – 5pm**
Venue: **Hilton Hotel, PJ, Malaysia**

INTERESTED TO KNOW MORE? CONTACT

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WHAT IS THIS WORKSHOP ABOUT?

Learners today expect a greater level of engagement in their learning. *Being a subject matter expert is not sufficient in helping employees learn better..*

Engaging learners meaningfully and ensuring the learning sticks are the hallmark of a great learning facilitator.



This is a specialized training for trainers and learning facilitators. It focuses on making their workshop delivery more engaging by incorporating more engaging activities and creating a safe learning space. This will encourage learners to open up and share their real challenges. This is beyond just soft skills techniques.

It is suitable for technical, line and soft skill trainers. They will learn how to capture their learner's attention right from the start, use icebreakers and energizers to create a high energy learning environment, create a safe learning space so learners share their real issues and ultimately make an impact in their own learner's lives.



This 3-day practitioner oriented workshop allow them to immediately apply their learning in their upcoming workshop. The techniques introduced to the learners are supported by established learning theories. It is further enhanced with People Performance propriety behavioral and mindset shift techniques.

They will also learn the basic principles to design their own icebreakers and learning activities.

HOW IS THIS DIFFERENT FROM TRADITIONAL TRAIN THE TRAINER WORKSHOP?

- 1) **This workshop focuses on making your workshop more engaging.**
You will walk away with new practical engagement techniques!
- 2) **A practitioner workshop focuses on skills practice.**
More than 70% of the time you will be engaged in various learning activities instead of lecture. You will experience what you learn.
- 3) **You will be equipped with ready to use empowering words and phrases.**
This will encourage your learners to apply what you teach them & create a safe learning space.
- 4) **You will be guided to incorporate engaging activities into your own workshop.**
We will guide you step by step on incorporating the engagement technique into your current workshops.
- 5) **Master the delivery of engagement learning techniques.**
This is a 'how to do it' kind of workshop. You will learn how use experiential activity, how to setup and conduct role play effectively, use video as part of your learning content and design your own ice-breakers.



WORKSHOP OBJECTIVE

By the end of this workshop, learners will be able to:

- Recognize the changing needs of a learning professional.
- Distinguish the role of a learning facilitator from other learning roles.
- Gain a holistic overview of the learning design and delivery process.
- Enhance their ability to engage others better by managing their unconscious bias.
- Understand their learners better from an applied neuroscience perspective.
- Appreciate the various learning theories that shapes an effective learning program.
- Use a structured approach to generate and develop their learning content.
- Use words and phrases that promote a safe learning environment.
- Demonstrate empathy with their learners to enhance the learning experience.
- Incorporate icebreakers and energizers meaningfully to increase learning retention.
- Captivate their learner's attention throughout their program.
- Use active learning techniques to engage their learners physically, mentally and emotionally.
- Use facilitation techniques to guide the learners in their own learning discovery.
- Manage challenging scenarios in their learning program.

WORKSHOP OUTLINE

MODULE	LEARNING OUTCOME
1) Commitment to the learning outcome <ul style="list-style-type: none"> - Design for learning - The learning professional - The impactful learning facilitator 	<ul style="list-style-type: none"> ▪ Learners gain a holistic approach to conducting an impactful learning workshop and their role in it. ▪ They become aware just being a subject matter expert is not sufficient. They need to be highly engaging.
2) Create the right condition for learning <ul style="list-style-type: none"> - The adult learner - The learning journey - The learning environment 	<ul style="list-style-type: none"> ▪ Learners become aware of the key factors and conditions in preparing their learners for learning. ▪ Learners recognize the need for proper learning material and create a learning environment that stimulates the senses.
3) Establish a safe and motivating learning environment for learners <ul style="list-style-type: none"> - Know your learner - Prepare the learner - Get their attention - Fun makes it memorable - Keep it safe 	<ul style="list-style-type: none"> ▪ Learners will be able to create a safe learning space where their learners will open up and share what really matters. ▪ Learners will be equipped with empowering words and phrases to ignite their learners.
4) Engage the learners in the learning process <ul style="list-style-type: none"> - Start from where they are - Facilitate the learning - Active learning method - Reflective learning method 	<ul style="list-style-type: none"> ▪ Learners will be able to engage their learners physically, emotionally and cognitively. ▪ Learners will learn the various active learning and reflective learning techniques.
5) Manage challenging situations <ul style="list-style-type: none"> - Manage challenging behaviour - Constraint with the learning environment - Accommodate to changes 	<ul style="list-style-type: none"> ▪ Learners will be able to adapt to changes and unexpected event while maintaining professionalism.

WORKSHOP METHODOLOGY

Facilitated learning, video learning, individual exercise, role play, group work.

** We reserve the right to make changes to the workshop content and design to accommodate to the learners so that the desired outcome is achieved.*

**LEARNER'S EXPERIENCE FROM OUR
TRAIN THE TRAINER WORKSHOPS**

SCAN ME



SCAN ME



SCAN ME



**TESTIMONIAL OF LEARNERS WHO EXPERIENCED
OUR LEARNING WORKSHOPS**



SCAN ME



SCAN ME



SCAN ME

YOUR FACILITATOR



Isaac Peter is the founder and owner of People Performance, a people and organization development company with operations in Malaysia and Singapore. He specializes in culture, leadership and team development.

His entrance into the learning industry was borne from his passion and constant curiosity on what motivates people and organization to learn. Today, he sees what he does as his calling and purpose on planet earth.

His clients often remark how his workshops are highly engaging, practical, fun and most of all, applicable to their work.

He has been involved in the design and delivery of onboarding program, leadership training, team development, core values workshop, personal development, town hall, change management, customer experience and many more. His experience in 'everything learning' makes him the go-to person when clients are not sure what intervention to use to help their employees learn.

Prior to learning and consulting, he worked in the manufacturing, welfare and fast moving consumer goods industry. His diverse experience allows him to value add his clients in terms of best practices across industries.

Among notable clients he has worked with are Changi Airport, Shangri-la hotel Singapore, Mandarin Oriental hotel, INSEAD, OCBC, CitiBank, CIMB, Caterpillar, Ministry of Manpower, Central Provision Fund (CPF), VITAL, EcoWorld, MNRB, American Express, EVYAP Malaysia, Munchies, Matsushita, MISC Berhad, T-Systems GmbH, Giesecke & Devrient, TechnipFMC, Technip Energies and many other.

Academically he possesses a MBA, an engineering degree. He is ACTA certified, HRDF certified trainer, a certified personality expert, a certified Motivational Maps™ administrator and a Master NLP Practitioner.

His client's testimonial

"The workshop was well conducted. I like the role play, it felt real and relates to my work. He facilitates it very professionally"

Manager, SP Services Ltd

"I would recommend Isaac to any organization who wants to build a strong leadership culture and effective development programme."

HR Director, EVYAP Sabun Malaysia Sdn Bhd

REGISTRATION FORM

Workshop Detail

Date:

19 – 21 June 2023

Time:

9am – 5pm

Venue:

Hilton Petaling Jaya,
2, Jalan Barat, Pjs 52,
46200 Petaling Jaya,
Selangor, Malaysia

Investment:

- Early bird – MYR3,900 per learner**
 Normal price – MYR6,000 per learner

** Early bird pricing ends 15 May 2023*

** Investment includes workshop material, meals and certificate)*

** Learners will receive 3 months of guidance and mentoring.*

Company Information

Company name (as registered with SSM)	
Company address	
Contact person (Name, E-mail, Mobile)	

Payment Arrangement

We will make payment via

- HRDCorp Claimable (HRDCorp workshop ID in etris – 10001245973)
 Direct (Upon registration, we will provide the payment details)

Learner's Information

Full name (Underline surname)	MyKAD/ NRIC number	E-mail & mobile	Job title

Please ensure the name & NRIC is written correctly as we will use this for their certificate.